



## Environmental Health & Safety Policy

Otis Elevator Company (Otis) is committed to the highest industry standard for onsite safety for our customers and employees. We will provide a comprehensive **Environmental Health and Safety Plan (EH&S)** for your specific project.

The Otis vision is to be recognised by our customers and competitors as the leader in EH&S excellence — not just in our industry, but in all industries worldwide. Otis will not be satisfied until our workplace is free from hazards, our employees are injury free, our products and services set the standard for safety, and our commitment and record in protecting the natural environment are unmatched.

To achieve this vision, Otis adopts a risk management approach to eliminate or control EH&S related risk. Otis consults with employees, unions and their representatives, suppliers and manufacturers on EH&S matters. In doing so, Otis will comply with local EH&S laws and go beyond, where necessary, to achieve our goal of Zero accidents.

In particular, Otis will minimise the likelihood and severity of injury by focusing on:

- **People** - we actively champion safe behaviours of our people;
- **Compliance** - we practice and promote safe and environmentally sound practices around the world and will focus on continuous improvement of our systems which will lead to the minimisation of incidents and injuries;
- **Responsibility** - we are all accountable for keeping people and places safe;
- **Understanding** - we design work processes that allow us to perform our jobs in the safest way possible, while delivering the highest quality products and services to our customers.
- **Performance** – the ongoing suitability of goals and objectives will be reviewed by local and senior management each year or sooner if information, legislation, or organisational changes warrants a review. We are dedicated to continuous improvement in order to eliminate risk and injuries from our business.

Otis delivers on this vision through practical, regular and effective employee focused activities which includes the following:

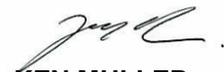
- World Wide Job Site Safety Standards (WWJSSS)
- Employee safety days
- Safety awareness programs
- Personal Safety Bag containing all PPE
- Employee Safety Handbook
- Cardinal Rules
- Fatality Prevention Audits
- Safety Training Program
- EH&S represented at Board level
- Executive Management participation in site safety visits

The value to you, our customer, is that you have the knowledge and comfort in the fact that Otis will comply and often exceed local EH&S regulations. This will:

- Lead to fewer on site incidents
- Reduce downtime
- Improve timeliness of project delivery
- Reduce legal liability and associated issues
- Reduce costs as your staff are not distracted or occupied by time consuming legal issues and can focus on their normal day to day work

And at the end of the day .....

- Otis employees and it's customers can go home every day knowing that safety is at the forefront of everything we do
- The Otis EH&S commitment will greatly minimise job site risk and that we all arrive home as safe as we arrived at work
- Otis will plan for the long term good of our company, our customers and a greener world.



**KEN MULLER**  
President, Australasia

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